



## Scope of quality management system

PRO-LDC-01-03  
ED: 01  
Date: 01-03-2022  
USE: Public

The Management of LADUCHI CAPITAL, S.L. is committed to providing an excellent service in response to the customer needs, developing a management system of quality based on the UNE-EN ISO 9001:2015 standard.

LADUCHI, is a company dedicated to SERVICES OF LEGAL CONSULTING OF BUSINESSES AND INVESTMENTS, declares the following premises for the organization of its activity:

- Customer orientation, achieving maximum satisfaction and thus creating long-term relationships that contribute to a prosperous and consolidated business.
- Seeking continuous improvement of all the processes as a basis for achieving operational excellence.
- Flexibility, dynamism and high reactivity, adapting to the needs of our stakeholders with efficiency and agility in the response.
- Remaining close to our customers to be able to offer a service that exceeds their expectations.
- Contributing to the development of our employees, through the policies of active training, retraining and staff motivation.
- Promote sustainability on three levels: economic, social and environmental.
- Adopting continuous improvement actions based on the real possibilities of the Organization, allocating the necessary resources and planning to meet the objectives set.
- Complying with the applicable legal requirements and those prescribed by the organization.

The Management of LADUCHI CAPITAL, SL considers the respect and application of the previously presented Policy, by all its collaborators, fundamental for the success of the organization, this being the one that provides the framework to establish and review the effective objectives and goals that enable continuous improvement.

Barcelona on 01 March of 2022

